

**DRAFT ANNUAL WORK PLAN
ENERGY PARTNERSHIP
2009-2010**

DESCRIPTION: The Energy Partnership provides home energy-related services, such as weatherization and utility bill payment assistance, to low-income households.

MISSION: The mission of the Energy Partnership is to provide energy savings and assistance with heating bills and education to our clients/customers, thereby improving their quality of life and giving them the opportunity to pursue other economic opportunities

GUIDING PRINCIPLES: To keep all staff and contractors trained to meet the technical requirements and changes pertinent to the programs we operate. To increase our ability to serve our clients/customers more effectively. To treat all persons with dignity and respect.

STRATEGIC PLAN: II

GOALS AND PERFORMANCE TARGETS

GOAL 1 **1075 residences of northeastern Pennsylvania will be weatherized and the residents of those homes will receive energy conservation education.**

Performance Targets:

- A. Provide weatherization and heating system service to 250 housing units under the DCED DOE/LIHEAP Program.
- B. Provide weatherization to 575 housing units under the PPL WRAP Program.
- C. Provide weatherization to 50 housing units under the UGI LIURP Program.
- D. Provide weatherization to 200 housing units under the First Energy WARM Program.
- E. Provide energy conservation education to 250 households under the DCED Weatherization Assistance Program.
- F. Provide 525 energy conservation education sessions and send 50 energy education packets to PPL customers under the PPL WRAP Program.
- G. Provide energy conservation education to 200 households under the First Energy WARM program.
- H. Provide Energy Conservation Education to 50 households under the UGI LIURP.

- I. Inspect 300 residences weatherized under the PPL WRAP Program.

GOAL 2 CACLV will have reduced arrearages for low-income households through the PPL OnTrack Customer Assistance Program.

Performance Targets:

- A. 1200 participants will be re-certified for continued participation in the On Track Program.
- B. 4575 new participants will be enrolled in the program.

GOAL 3 460 low-income individuals (230 households) will resolve a home heating crisis through assistance provided by the Energy Partnership.

Performance Targets:

- A. Assist 30 elderly people (25 households) through the administration of Northampton County Area Agency on Aging energy funding.
- B. Assist 9 people (3 households) through the administration of privately donated energy assistance funds.
- C. Assist 400 people (200 households) with heating system problems through the LIHEAP crisis component of the weatherization program.

GOAL 4 The Energy Partnership will participate in the PPL WRAP Solar Water Heating Program.

Performance Targets:

- A. The Energy Partnership will conduct solar water heating site screening at 400 PPL WRAP participants' housing units.
- B. The Energy Partnership will complete installation of 10 solar water heating systems at PPL WRAP customers' residences.